

Lingua-World franchise awarded DIN EN ISO 9001:2000 accreditation

In February 2009, the Lingua-World franchise received accreditation for the DIN EN ISO 9001:2000 management system underlining the quality of the translation services it provides to businesses and local authorities. The accreditation was carried out in accordance with the TÜV Nord Cert process which took several months to complete. The company will also be monitored regularly to ensure it maintains its current standards.

The accreditation guarantees that customers will receive high quality translations, will help to further cement customer confidence as well as attract new clients. "Quality is very important – especially during these difficult economic times," explained Nelly Kostadinova, managing director of Lingua-World. "Our employees take part in regular training programmes and top priority is given to quality management. Our employees' work is checked regularly so that customers can be sure they will always receive quality work."

Lingua-World, which was founded in 1997, is based in the German city of Cologne and works together with 10,000 translators who provide high quality specialist translation work from all fields of business. The Lingua-World franchise currently has 15 locations in Germany as well as branches in Maastricht and Vienna. The company is planning to expand throughout the world. (kbp)